

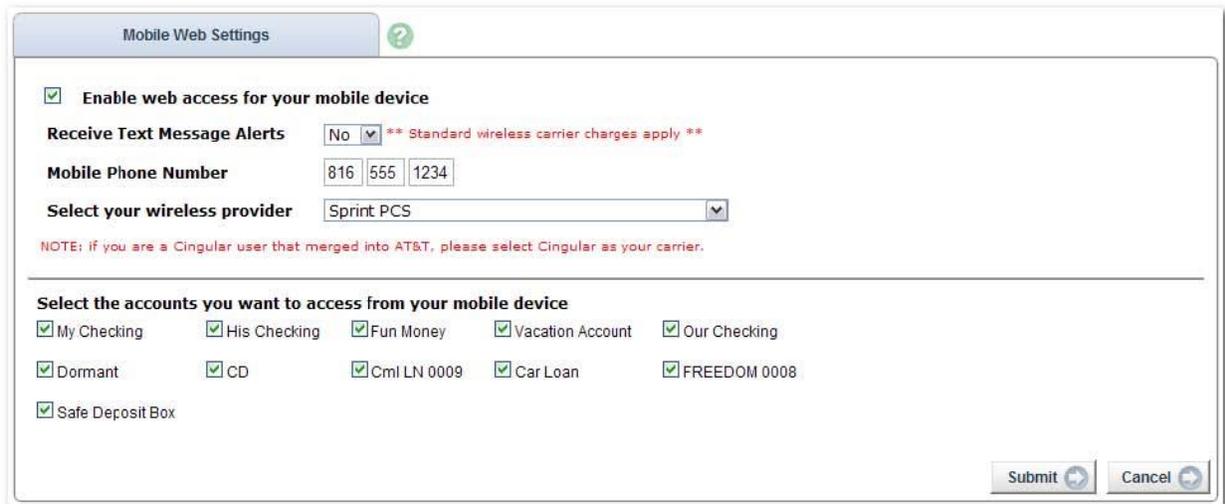
Enrolling through traditional NetTeller

Step 1: Log in to NetTeller.

Step 2: Select **Options > Mobile Settings > Web Mobile Banking**.

Step 3: Complete the fields and click Submit.

- a) Choose whether to receive enrollment, transfer, and payment confirmations via text message.
If **No is selected for Receive Text message Alerts, a text message for confirmation of enrollment, transfers, bill payments, or ACH initiation will not be sent.
- b) Enter mobile device number.
- c) Select the wireless provider for the phone number.
If you are unsure who your service provider is:
 - Call the customer service number for your device and ask.
 - Send a text message from your phone to your e-mail address and view the "From" field on that e-mail.
- d) Select the accounts to access via Mobile Web. At initial enrollment, the first account is checked.



The screenshot shows the "Mobile Web Settings" form. At the top, there is a header "Mobile Web Settings" with a help icon. Below this, there is a section "Enable web access for your mobile device" with a checked checkbox. Underneath, there is a "Receive Text Message Alerts" dropdown menu set to "No" with a note: "** Standard wireless carrier charges apply **". The "Mobile Phone Number" field is split into three boxes containing "816", "555", and "1234". The "Select your wireless provider" dropdown menu is set to "Sprint PCS". A note below reads: "NOTE: If you are a Cingular user that merged into AT&T, please select Cingular as your carrier." The next section is "Select the accounts you want to access from your mobile device" with a list of accounts and their checkboxes: My Checking, His Checking, Fun Money, Vacation Account, Our Checking, Dormant, CD, Cml LN 0009, Car Loan, FREEDOM 0008, and Safe Deposit Box. At the bottom right, there are "Submit" and "Cancel" buttons.

 **Clarkston
State Bank**
Mobile Banking Enrollment

Mobile Web Settings ?

Mobile Phone Number: (816)555-1234 **** This number will receive select text messages from mobile banking ****

Receive Text Message Alerts: No **** Standard wireless carrier charges apply ****

Mobile Web Address: www.toastbank.mobi

You have elected to view the following accounts through your mobile device through your provider, Sprint PCS.
My Checking | His Checking | Fun Money | Vacation Account | Our Checking | Dormant CD | Cml LN 0009 | Car Loan | FREEDOM 0008 | Safe Deposit Box

Toast of the Town Bank ("We" or "Us") endeavors to provide you with the highest quality Mobile Internet banking available. This Agreement states our obligations with respect to our Mobile Internet banking service (the "Service").

1. We will use reasonable efforts to make the Service available for your use on a continuous basis. The Service may be unavailable for short periods of time for regular or emergency system maintenance. We will endeavor to have our scheduled maintenance occur during non-peak hours. In addition, accessibility to the

I accept these full terms and conditions

Confirm **Edit** **Cancel**

Step 4: Review Enrollment information. Check **I accept these full terms and conditions**. Click **Confirm**.

Step 5: A confirmation message displays. If text alerts have been chosen in the previous step, you will receive a confirmation text message that includes the URL to access Mobile Web.

Information Message: Successfully saved Mobile Web Settings.

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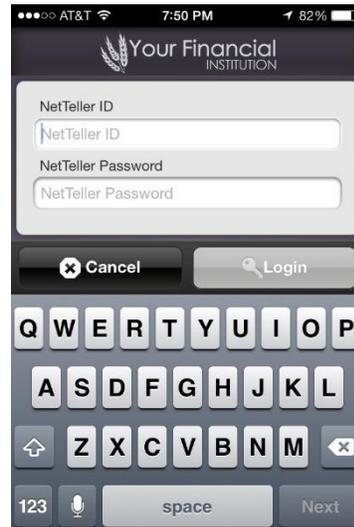
Enrolling through a mobile device

You may be able to enroll for mobile banking through your mobile device.

You may be able to enroll for mobile banking through your mobile device, if:

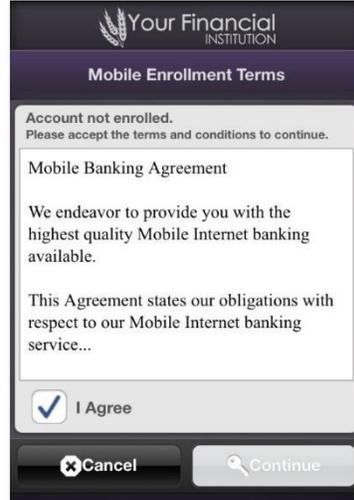
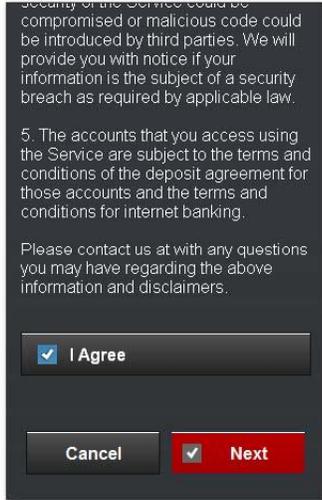
- You have previously logged in to the traditional NetTeller website successfully
- You have a NetTeller ID in an **Active** status
- You are not in the middle of a password reset
- You are not being required to agree to a revised Online Agreement
- You are not being recollected for multi-factor authentication

Step 1: Navigate to the mobile banking site, www.airteller.com/clarkstonstatebank, or open App. Log in with your NetTeller ID and password.



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Mobile Banking Enrollment

Step 2: Accept terms and conditions by clicking checkbox next to **I Agree**. Click **Continue** to continue.



Step 3: Complete the fields and click **Enroll Now**.

- a) Choose whether to receive enrollment, transfer, and payments confirmations via text message.
- b) Enter mobile device number for text confirmation.
- c) Select the wireless provider for the phone number.

After a successful enrollment, you are directed to the Menu or Accounts screen.

***You may see an error message if enrollment was not successful.*

Pwd Expired: Log in to traditional NetTeller to establish a new password.

Account Not Active: Your FI requires mobile enrollment via traditional NetTeller.

Please enter a valid Phone Number: Enter a complete phone number.

Please select a Wireless Provider: Select a wireless provider from the drop down menu.